

INITIAL DISCLOSURE DOCUMENT

Castleview Cars – A trading name of Taz Corporation Limited

Trading Address: 14 Shirley Avenue, Windsor, SL4 5LH

Registered Address: Unit 3 The Powerhouse, Woodthorpe Road, Ashford, TW15 2RP

FCA Firm Reference Number: 757714

About Our Services

Castleview Cars is authorised and regulated by the Financial Conduct Authority (FCA). We act as a **credit broker** and not a lender, meaning we can introduce you to a selection of lenders who may be able to provide finance for your vehicle purchase. We do not provide independent financial advice.

Finance Products Available

We offer a range of finance options from multiple lenders, which may include:

- **Hire Purchase (HP)**
- **Personal Contract Purchase (PCP)**
- **Other finance agreements where applicable**

We will provide you with information on these finance products to assist you in making an informed decision. However, it is your responsibility to assess whether the finance agreement meets your needs.

Commission Disclosure

We may receive a commission or other form of payment for introducing you to a lender. The commission could be a fixed amount or a percentage of the amount you borrow. You have the right to request details of any commission payable to us in relation to your finance agreement.

Complaints Procedure

If you have a complaint about our services, please contact us in the first instance:

Castleview Cars
14 Shirley Avenue, Windsor, SL4 5LH
Tel: 01753 928786
Email: contact@castleviewcars.com

If we are unable to resolve your complaint, you may refer it to the **Financial Ombudsman Service**:

Financial Ombudsman Service
Exchange Tower, London, E14 9SR
Tel: 0800 023 4567
Website: www.financial-ombudsman.org.uk

Data Protection

We take your privacy seriously and will only use your personal information to arrange finance and fulfil our obligations as a credit broker. We will share your information with our panel of lenders as part of the finance application process. For more details, please refer to our Privacy Policy available on our website.

Declaration

By proceeding with a finance application through Castleview Cars, you acknowledge that you have read and understood this document and our role as a credit broker.

Castleview Cars – Committed to transparent and responsible finance solutions.